

Terms and Conditions

Offers july 2025

MEXICO: RIVIERA MAYA

Terms & conditions:

- Promotion valid for bookings made from Thursday, July 10th until Sunday, August 10th, 2025. For travel within the next 700 days.
- The rates are expressed in US dollars (USD).
- These promotions require a **FLEXIBLE prepayment** at the time of booking, Except for **Cool Tour** exclusive members event in Riviera Maya from November 9 to 16, 2025, whose conditions apply exclusively to the **NON-REFUNDABLE** rate.
- **PAYMENT UPON ARRIVAL** will be available at a higher rate (+25%).
- **NON-REFUNDABLE rates** will be available with a discount on top of the ones shown here, if booking with at least, 90 days in advance to arrival. Does not allow modifications or cancellations to the reservation.
- Exclusive offer for the room categories specified in Annex 2 of your contract.
- Exclusive offer for Palladium Nights or paid stays.
- Rates are subject to change depending on the dates, hotel, and availability.
- For Family Selection Kantenah, 2 children stay free in room types that allow children aged 4 to 17.99 years.
- Promotion has offer restrictions on certain dates and hotels.
- The Offer during the Cooltour Event is exclusively for the Non-Refundable rate.
- We reserve the right to suspend this promotion at any time.
- Offer subject to change without prior notice.
- Modifications will imply current cost at the time of modifying.
- The Easter rate for 2026 is from March 29 to April 4, 2026, which differs from the 2025 rate and is not the same.
- For travel in 2026, the seasonal change will be until April 6, 2026.
- Not combinable or cumulative with any previous Travel Sale offers.
- Not combinable or cumulative with Black Friday or "Black Travel" offers.
- Group conditions apply for more than 10 bookings.
- There exist black out dates where the offer does not apply. They are showed in the chart.
- Additional restrictions apply to modifications and cancellations with bookings confirmed under this offer.
- Dates are in European format.

MEXICO: COSTA MUJERES

Terms & conditions:

- Promotion valid for bookings made from Thursday, July 10th until Sunday, August 10th, 2025. For travel within the next 700 days.
- The rates are expressed in US dollars (USD).
- These promotions require a **FLEXIBLE prepayment** at the time of booking.
- **PAYMENT UPON ARRIVAL** will be available at a higher rate (+25%).
- **NON-REFUNDABLE rates** will be available with a discount on top of the ones shown here, if booking with at least, 90 days in advance to arrival. Does not allow modifications or cancellations to the reservation.
- Exclusive offer for the room categories specified in Annex 2 of your contract.
- Exclusive offer for Palladium Nights or paid stays.
- Rates are subject to change depending on the dates, hotel, and availability.
- For Family Selection by Grand Palladium Select Costa Mujeres Resort & Spa, up to 2 children (ages 4 to 17.99) stay free in room categories that allow children staying with two adults.
- Promotion has offer restrictions on certain dates and hotels.
- We reserve the right to suspend this promotion at any time.
- Offer subject to change without prior notice.
- Modifications will imply current cost at the time of modifying.
- The Easter rate for 2026 is from March 29 to April 4, 2026, which differs from the 2025 rate and is not the same.
- For travel in 2026, the seasonal change will be until April 6, 2026.
- Not combinable or cumulative with any previous Travel Sale offers.
- Not combinable or cumulative with Black Friday or "Black Travel" offers.
- Group conditions apply for more than 10 bookings.
- There exist black out dates where the offer does not apply. They are showed in the chart.
- Additional restrictions apply to modifications and cancellations with bookings confirmed under this offer.
- Dates are in European format.

MEXICO: RIVIERA NAYARIT

Terms & conditions:

- Promotion valid for bookings made from Thursday, July 10th until Sunday, August 10th, 2025. For travel within the next 700 days.
- The rates are expressed in US dollars (USD).
- These promotions require a **FLEXIBLE prepayment** at the time of booking. Except for Fusion Fest Members's events, from August 15th until August 27th, 2025, which are subject exclusively to the Non-Refundable rate.
- **PAYMENT UPON ARRIVAL** will be available at a higher rate (+25%).
- **NON-REFUNDABLE rates** will be available with a discount on top of the ones shown here, if booking with at least, 90 days in advance to arrival. Does not allow modifications or cancellations to the reservation.
- Exclusive offer for the room categories specified in Annex 2 of your contract.
- Exclusive offer for Palladium Nights or paid stays.
- Rates are subject to change depending on the dates, hotel, and availability.
- Promotion has offer restrictions on certain dates and hotels.
- The Offer during the Fusion Fest Member's Event is exclusively for the Non-Refundable rate
- We reserve the right to suspend this promotion at any time.
- Offer subject to change without prior notice.
- Modifications will imply current cost at the time of modifying.
- The Easter rate for 2026 is from March 29 to April 4, 2026, which differs from the 2025 rate and is not the same.
- For travel in 2026, the seasonal change will be until April 6, 2026.
- Not combinable or cumulative with any previous Travel Sale offers.
- Not combinable or cumulative with Black Friday or "Black Travel" offers.
- Group conditions apply for more than 10 bookings.
- There exist black out dates where the offer does not apply. They are showed in the chart.
- Additional restrictions apply to modifications and cancellations with bookings confirmed under this offer.
- Dates are in European format.

JAMAICA: MONTEGO BAY

Terms & conditions:

- Promotion valid for bookings made from Thursday, July 10th until Sunday, August 10th, 2025. For travel within the next 700 days.
- . For travel within the next 700 days.
- The rates are expressed in US dollars (USD).
- These promotions require a **FLEXIBLE prepayment** at the time of booking.
- **PAYMENT UPON ARRIVAL** will be available at a higher rate (+25%).
- **NON-REFUNDABLE rates** will be available with a discount on top of the ones shown here, if booking with at least, 90 days in advance to arrival. Does not allow modifications or cancellations to the reservation.
- Exclusive offer for the room categories specified in Annex 2 of your contract.
- Exclusive offer for Palladium Nights or paid stays.
- Rates are subject to change depending on the dates, hotel, and availability.
- Promotion has offer restrictions on certain dates and hotels.
- We reserve the right to suspend this promotion at any time.
- Offer subject to change without prior notice.
- Modifications will imply current cost at the time of modifying.
- The Easter rate for 2026 is from March 29 to April 4, 2026, which differs from the 2025 rate and is not the same.
- For travel in 2026, the seasonal change will be until April 6, 2026.
- Not combinable or cumulative with any previous Travel Sale offers.
- Not combinable or cumulative with Black Friday or "Black Travel" offers.
- Group conditions apply for more than 10 bookings.
- **There exist black out dates where the offer does not apply. They are showed in the chart.**
- Additional restrictions apply to modifications and cancellations with bookings confirmed under this offer.
- Dates are in European format.

DOMINICAN REPUBLIC: PUNTA CANA

Terms & conditions:

- Promotion valid for bookings made from Thursday, July 10th until Sunday, August 10th, 2025. For travel within the next 700 days.
- The rates are expressed in US dollars (USD).
- These promotions require a **FLEXIBLE prepayment** at the time of booking.
- **PAYMENT UPON ARRIVAL** will be available at a higher rate (+25%).
- **NON-REFUNDABLE rates** will be available with a discount on top of the ones shown here, if booking with at least, 90 days in advance to arrival. Does not allow modifications or cancellations to the reservation.
- **Grand Palladium Bávaro Suites will be closed from March 31 to mid-December due to renovations to become the next Grand Palladium to join the Select Collection. However, members will be able to reserve especial room categories: Junior Suite Swim Up Panoramic Ocean View, Ambassador Suite Panoramic Ocean View & Signature Suite Panoramic Ocean View, while the check in will not be at Bávaro Suites and facilities and restaurants at bavaro suites will not be available, only the room type.**
- Exclusive offer for the room categories specified in Annex 2 of your contract.
- Exclusive offer for Palladium Nights or paid stays.
- Rates are subject to change depending on the dates, hotel, and availability.
- Promotion has offer restrictions on certain dates and hotels.
- We reserve the right to suspend this promotion at any time.
- Offer subject to change without prior notice.
- Modifications will imply current cost at the time of modifying.
- The Easter rate for 2026 is from March 29 to April 4, 2026, which differs from the 2025 rate and is not the same.
- For travel in 2026, the seasonal change will be until April 6, 2026.
- Not combinable or cumulative with any previous Travel Sale offers.
- Not combinable or cumulative with Black Friday or "Black Travel" offers.
- Group conditions apply for more than 10 bookings.
- **There exist black out dates where the offer does not apply. They are showed in the chart.**
- Additional restrictions apply to modifications and cancellations with bookings confirmed under this offer.
- Dates are in European format.

BRASIL: IMBASSAI

Terms & conditions:

- Promotion valid for bookings made from Thursday, July 10th until Sunday, August 10th, 2025. For travel within the next 700 days.
- The rates are expressed in US dollars (USD).
- These promotions require a **FLEXIBLE prepayment** at the time of booking.
- **PAYMENT UPON ARRIVAL** will be available at a higher rate (+25%).
- **NON-REFUNDABLE rates** will be available with a discount on top of the ones shown here, if booking with at least, 90 days in advance to arrival. Does not allow modifications or cancellations to the reservation.
- Exclusive offer for the room categories specified in Annex 2 of your contract.
- Exclusive offer for Palladium Nights or paid stays.
- Rates are subject to change depending on the dates, hotel, and availability.
- Promotion has offer restrictions on certain dates and hotels.
- We reserve the right to suspend this promotion at any time.
- Offer subject to change without prior notice.
- Modifications will imply current cost at the time of modifying.
- The Easter rate for 2026 is from March 29 to April 4, 2026, which differs from the 2025 rate and is not the same.
- For travel in 2026, the seasonal change will be until April 6, 2026.
- Not combinable or cumulative with any previous Travel Sale offers.
- Not combinable or cumulative with Black Friday or "Black Travel" offers.
- Group conditions apply for more than 10 bookings.
- There exist black out dates where the offer does not apply. They are showed in the chart.
- Additional restrictions apply to modifications and cancellations with bookings confirmed under this offer.
- Dates are in European format.